

# Riva degli Etruschi

## A nice time at Riva degli Etruschi

Dear Guest, it is a pleasure to welcome you to our Resort, where you will experience nature at its best. To ensure all guests an enjoyable stay, we kindly request you to respect the following rules:

### **NATURAL ENVIRONMENT AND SECURITY**

Guests are requested not to damage the plants and shrubs of the park and to limit the use of the vehicles, in order to reduce CO2 emissions and noise pollution. Every accommodation features one reserved parking lot. The car park is not supervised and Riva degli Etruschi will not be liable if a vehicle is stolen or damaged by man-made hazards or natural disasters. We invite you to limit the use of the cars within the resort and to reduce the vehicles speed.

In our 35 hectare natural park we minimize the use of pesticides, therefore our guests might encounter small animals like squirrels, birds, wild boars and insects such as ants, bees, mosquitos, grasshoppers etc....

We kindly ask you not to remove any aquatic plants, as they play an important role in preserving our beach and the entire coastal ecosystem.

### **ELECTRONIC WRISTBANDS**

The electronic bracelets provided upon check-in will also serve as a payment method within the Resort. Guests are requested to use the electronic wristbands in order to speed up all the payment operations, reduce the circulation of cash and ensure security.

### **PARK, INNER AND OUTER AREAS, BEACH**

Please be respectful to all guests by keeping loud noise to a minimum and avoiding any annoying behaviors. Hammocks and ball games are not allowed in the park and on the beach. Guests are kindly requested not to dry clothes or towels on balconies, windows,

ropes between the trees; the drying racks we provide should be placed in the back of the accommodations.

Please ensure that the accommodation is in good condition before checking-out. Villas and residences' guests shall empty the fridge, wash and store the dishes. The management reserves the right to charge an additional cleaning fee of € 350,00, whether the above rules are not followed.

### **SMOKING POLICY**

Smoking is not allowed in the accommodations, inside the restaurants and in all the enclosed spaces of the Resort (according to the article 51 of Law 33 of January 16, 2003). Guests may smoke outside and are kindly requested not to throw cigarette butts on the ground.

### **WASTE COLLECTION**

Guests are invited not to leave food or leftovers outside, to avoid attracting insects and small animals. The waste is collected every day from 7.00 am to 9.00 am and from 2.00 pm to 6.00 pm. Guests can leave the garbage bag outside the accommodation before 7.00 am or before 14.00.

### **SWIMMING POOLS**

Guests will be allowed in the swimming pool area only during operating times. Please wear flip-flops or similar footwear. It is not allowed to smoke, eat or drink at the poolside.

### **RESPONSIBILITY**

Guests are responsible for any direct or indirect damage caused to people (including themselves and the people in their charge), property, facilities and equipment in the resort. Therefore, no compensation can be claimed against Riva degli Etruschi. Our staff (sports facilities, beach, bar and restaurant staff, accommodation, etc.) is not responsible for the safety of minors and has no duty to supervise them. Children are under the responsibility of the parents, or other person who has the duty of their control. The Management declines all responsibility for the safety of minors and their actions resulting in damages to people - including themselves - or property.

### **DAMAGE AND THEFT**

Riva degli Etruschi shall not be held responsible for damage and/or loss of objects left unattended outside or inside the accommodation. Valuables must be kept inside the safes. The Management is not accountable for damages caused by force majeure events. Our resort does not have a space to store the luggage.

### **PET POLICY**

Pet owners are requested to comply with the guidelines available on our website

### **PRIVACY**

Due to the Italian law on data protection and privacy, we are not allowed to transfer external calls to guests.

*We also remind guests that the Management has the right to amend the opening and closing dates of the resort in case of force majeure. We can also restrict or forbid the use of some facilities and the access to some areas of the property.*

**Enjoy your holiday**